Minutes of the meeting of the Finance Committee of the Board of Directors of the Cook County Health and Hospitals System held Friday, January 18, 2019 at the hour of 8:30 A.M., at 1950 W. Polk Street, in Conference Room 5301, Chicago, Illinois.

#### I. Attendance/Call to Order

Chair Reiter called the meeting to order.

Present: Chair Robert G. Reiter, Jr., Board Chair M. Hill Hammock (Substitute Member) and Director Mary B.

Richardson-Lowry (2)

Directors Hon. Dr. Dennis Deer, LCPC, CCFC; Mary Driscoll, RN, MPH; Ada Mary Gugenheim,

David Ernesto Munar; and Heather M. Prendergast, MD, MS, MPH

Steven Scheer (Non-Director Member)

Absent: None (0)

Additional attendees and/or presenters were:

Ekerete Akpan – Chief Financial Officer

Douglas Elwell – Deputy Chief Executive Officer, Finance

and Strategy

Charles Jones - Chief Procurement Officer

Iliana Mora - Chief Operating Officer, Ambulatory

Services

Kent Ray – Associate General Counsel Deborah Santana – Secretary to the Board John Jay Shannon, MD – Chief Executive Officer

#### II. Public Speakers

Chair Reiter asked the Secretary to call upon the registered public speakers.

The Secretary called upon the following registered public speaker:

1. George Blakemore Concerned Citizen

#### III. Action Items

#### A. Minutes of the Finance Committee Meeting, December 14, 2018

Board Chair Hammock, seconded by Chair Reiter, moved to accept the Minutes of the Finance Committee Meeting of December 14, 2018. THE MOTION CARRIED UNANIMOUSLY.

#### **B.** Contracts and Procurement Items (Attachment #1)

Charles Jones, Chief Procurement Officer, provided an overview of the contractual requests presented for the Committee's consideration. The Committee reviewed and discussed the requests.

It was noted that request number 8 is being withdrawn from consideration.

#### III. Action Items

#### **B.** Contracts and Procurement Items (continued)

Chair Reiter, seconded by Board Chair Hammock, moved the approval of request numbers 1 through 18, with the exception of request number 8, which was withdrawn, and subject to completion of review by Contract Compliance, where appropriate. THE MOTION CARRIED UNANIMOUSLY.

#### C. Any items listed under Section III

#### IV. Report from Chief Procurement Officer

#### A. Report of emergency purchases

There were no emergency purchases to report at this time.

#### V. Recommendations, Discussion / Information Item

A. Strategic planning discussion: Financial Status and Pressures (Attachment #2) Finance Metrics (Attachment #3)

Ekerete Akpan, Chief Financial Officer, provided an overview of the finance metrics. The Committee reviewed and discussed the information.

During the review of the Ambulatory and Community Health Network (ACHN) Operations Overview, Board Chair Hammock inquired regarding Prieto Clinic's provider visits being lower than expected. Iliana Mora, Chief Operating Officer of Ambulatory Services, responded that the clinic is experiencing a decrease in provider time, which means they did not have enough providers. The administration is implementing recruitment plans and is working with provider leaders to staff up at the site for full-time providers. Additionally, they are working with the department chairs to see how to get more provider time - not just for Prieto but across the System.

Mr. Akpan provided an overview of the strategic planning discussion presentation, which included information on the following subjects:

- Overview of Finance Department
- Impact 2020 Recap Status and Results
- FY2016-2018 Some Financial Context for the Future
- Environmental Scan of Market, Best Practices, Trends
- Key Revenue Considerations
- Key Revenue Trends / Analysis
- Key Expense Considerations

Board Chair Hammock stated that, as part of the strategic plan, the Board has to have a clearer understanding of the long-term pension liabilities; he requested that the administration makes sure that is factored in. Chair Reiter noted that he has previously asked that the Committee have a pension discussion, so people have a working understanding of where the pension obligation comes from, what it means, and how it factors in. Dr. John Jay Shannon, Chief Executive Officer, stated that he and staff will take a look at the schedule of upcoming meetings and strategic planning topics to find the best spot to have that discussion.

#### VI. Adjourn

As the agenda was exhausted, Chair Reiter declared the meeting ADJOURNED.

Respectfully submitted, Finance Committee of the Board of Directors of the Cook County Health and Hospitals System

Attest:

Deborah Santana, Secretary

#### Follow-up / Requests:

Request: Request made to have Committee discussion in the near future and as part of the strategic

planning discussions regarding long-term pension liabilities and obligations. Page 2

Cook County Health and Hospitals System Finance Committee Meeting Friday, January 18, 2019

ATTACHMENT #1

	Г	T			T	ı	1
Request #	Vendor/Entity	Service or Product	Fiscal impact not to exceed:	Method of acquisition	Total # of bidders/ RFP responses / GPO companies available	Affiliate / System	Begins on Page #
Accept	Grant Award						
-	Corporation for Supportive Housing	Service - strategic planning, project planning and development	Grant award amount: \$5,000.00	n/a	n/a	System	4
A	Count Assessed Dans						
Accept 2	: <b>Grant Award Rene</b> Illinois Department of Public Health	wals Service - Public Health Emergency Preparedness Program	Grant renewal amount: \$1,110,153.00	n/a	n/a	ССДРН	5
3	Public Health Institute of Metropolitan Chicago (PHIMC)	Service - HIV/AIDS prevention	Grant renewal amount: \$44,246.37	n/a	n/a	ССДРН	6
Increas	Increase Contract						
4	STW Healthcare, LLC	Service - temporary staffing for Radiology and Pharmacy, various departments	\$525,000.00	This request - noncompetitive process leveraging existing contract	Original contract - competitive RFP process in 2017/9 responses)		7
Extend	l Contract						
5	Vizient, Inc.	Service - hospital Group Purchasing Organization (GPO)		Sole Source	n/a	System	8
Extend	and Increase Conti	racts					
6	Cardinal Health	Product - distribution of medical and surgical supplies	\$18,250,000.00	This request - noncompetitive process leveraging existing contract	Original contract - competitive RFP process in 2015/4 responses)	System	9
7	MedOne Capital	Product - infusion and PCA pumps equipment, service and support	\$448,884.16	This request - noncompetitive process leveraging existing contract	Original contract - competitive GPO process in 2016/2 vendors available)	РНСС	10

Request #	Vendor/Entity	Service or Product	Fiscal impact not to exceed:	Method of acquisition	Total # of bidders/ RFP responses / GPO companies available	Affiliate / System	Begins on Page #
Extend and Increase Contracts (continued)							
8	Push Wellness Solutions Inc.	Service - interactive text communications with members		This request - noncompetitive process leveraging existing contract	Original contract - competitive comparable government procurement	Managed Care	11
Amend	l, Extend and Increa	ase Contract					
9	Chrysalis Consulting Group	Service - crisis call center	\$500,000.00	Sole Source	n/a	Managed Care	12
Execut	Execute Contracts						
10	Bausch + Lomb	Product - ophthalmology disposable supplies	\$1,246,425.00	RFP	3	System	13
	12757 S. Western Ave., LLC	Service - supplemental construction services at Blue Island Regional Health Center		Sole Source	n/a	ACHN	14
12	Henrickson- Henricksen & Company <del>, Inc.</del>	Product - furniture for Matteson Project	\$886,740.37	GPO	3	ACHN	15
13	Experian Health	Service - provide a web- based system to determine eligibility for benefit program		RFP	2	System	16
14	Katena Products, Inc.	Product - ophthalmology surgical supplies	\$257,117.14	Sole Source	n/a	System	17
15	Carefusion Solutions, LLC	Product and Service - software, rental of equipment and maintenance for Pyxis Medstation Medication Dispensing Systems		GPO	3	PHCC	18
16	Lombart	Product - Topcon Retinal Camera	\$197,680.00	Sole Source	n/a	ACHN	19

Request #	Vendor/Entity e Contracts (contin	Service or Product ued)	Fiscal impact not to exceed:	Method of acquisition	Total # of bidders/ RFP responses / GPO companies available	Affiliate / System	Begins on Page #
	-						
		Product - cardiac					
17	Medtronic USA, Inc.	cryoablation system	\$159,215.00	Sole Source	n/a	System	20
Execut	e Agreement						
	American College of	For trauma data sharing					
	American College of	and ACS benchmarking		,	] ,		
18	Surgeons (ACS)	services	annually	n/a	n/a	SHCC	21

#### **BOARD APPROVAL REQUEST**

SPONSOR: Leticia Reyes-Nash,	EXECUTIVE SPONSOR: Douglas L. Elwell, Deputy Chief Executive Officer,			
Director of Programmatic Services	Finance and Strategy 722			
DATE:	PRODUCT / SERVICE:			
01/08/2019	Service - Strategic Planning and Project Planning and Development			
TYPE OF REQUEST:	VENDOR / SUPPLIER:			
Accept Grant Award	Corporation for Supportive Housing, New York, NY			
ACCOUNT: FISCAL IMPACT NOT TO EXCEED:	GRANT FUNDED /RENEWAL AMOUNT:			
N/A	\$5,000.00			
CONTRACT PERIOD:	GRANT AWARD NUMBER:			
11/01/2018 thru 09/30/2019	19-001-G			
COMPETITIVE SELECTION METHODOLOGY:	· · · · · · · · · · · · · · · · · · ·			
NA NA				
NON-COMPETITIVE SELECTION METHODOLOGY: NA				

#### PRIOR CONTRACT HISTORY:

#### NEW PROPOSAL JUSTIFICATION:

This is a subgrant agreement between Cook County Health (CCH) and the Corporation for Supportive Housing (CSH). Grant proceeds will be used for the purposes of 1) Contributing strategic input and buy-in from hospitals and other health care partners and 2) Provide input on strategy, design, and implementation of the Chicago and Cook County Flexible Housing Pool. The goal of the Flexible Housing Pool is to address housing as one of the root causes of poorer health, and in doing so, improve health outcomes.

#### **TERMS OF REQUEST:**

This is a request to accept grant award number 19-001-G in an amount not to exceed \$5,000.00 as needed, for a ten (10) month period of from 11/01/2018 through 09/30/2019.

CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE N/A APPROVED

JAN 2 5 2019

BY BOARD OF DIRECTORS OF THE COOK COUNTY HEALTH AND HOSPITALS SYSTEM

CCHHS CEO: John Jay Shannon, M.D., Chief Executive Officer

Request #

Ambulatory & Community Health Network
 Cermak Health Services
 Department of Public Health

• John H. Stroger, Jr. Hospital of Cook County • Oak Forest Health Center • Provident Hospital • Ruth M. Rothstein CORE Center •

#### **BOARD APPROVAL REQUEST**

SPONSOR:	EXECUTIVE SPONSOR:				
N/A	Terry Mason, M.D., Chief Operating Officer, Cook				
	County Department of Public Health				
DATE:	PRODUCT / SERVICE:				
12/26/2018	Service - Public Health Emergency Preparedness Program				
TYPE OF REQUEST:	VENDOR / SUPPLIER:				
Grant Contract Renewal	Illinois Department of Public Health, Springfield, Illinois				
FISCAL IMPACT:	GRANT FUNDED /RENEWAL AMOUNT:				
9031801-53462	\$1,110,153.00				
CONTRACT PERIOD:	CONTRACT NUMBER:				
07/01/2018 thru 06/30/2019	97180016G				
COMPETITIVE SELECTION MET	THODOLOGY:				
N/A					
NON-COMPETITIVE SELECTION	N METHODOLOGY:				
N/A					
	Illinois Department of Public Health was approved by the Cook County 15/2017 for twelve (12) months from 07/01/2017 thru 06/30/2018 in the				
NEW PROPOSAL JUSTIFICATION: As a state certified health department in the State of Illinois, the Cook County Department of Public Health (CCDPH) is mandated to provide public health emergency preparedness and response to include hazard vulnerability risk assessment, self-assessment of emergency capabilities, and formulation of an annual work plan for the next program year.					
*The cost of the early termination of this grant is estimated at \$327,892.00.					
TERMS OF REQUEST: This is a request to renew grant contract number 97180016G in an amount not to exceed \$1,110,153.00, as needed, for a period of twelve (12) months from 07/01/2018 thru 06/30/2019					

CCHHS Deputy CEO:\_

Douglas L. Elwell, Deputy Chief Executive Officer, Finance and Strategy

CCHHS CEO:

John Jay Shannon, MD, Chief Executive Officer

**APPROVED** 

JAM 2 5 2019

DIRECTORS OF THE COOK COUNTY
HEALTH AND HOSPITALS SYSTEM

Request #

• Ambulatory & Community Health Network • Cermak Health Services • Department of Public Health • John H. Stroger, Jr. Hospital of Cook County • Oak Forest Health Center • Provident Hospital • Ruth M

• John H. Stroger, Jr. Hospital of Cook County • Oak Forest Health Center • Provident Hospital • Ruth M. Rothstein CORE Center •

#### **BOARD APPROVAL REQUEST**

SPONSOR:		EXECUTIVE SPONSOR:			
N/A		Terry Mason, MD, Chief Operating Officer, Cook County			
		Department of Public Health			
DATE:	PRODUCT / SER	VICE:			
12/13/2018	Service - HIV/AID	OS Prevention			
TYPE OF REQUEST:	VENDOR / SUPP	LIER:			
Grant Contract Renewal	Public Health Inst	itute of Metropolitan Chicago (PHIMC), Chicago, IL			
ACCOUNT: FISCAL I	MPACT:	GRANT FUNDED RENEWAL AMOUNT:			
*9551801-		\$44,246.37			
CONTRACT PERIOD:		CONTRACT NUMBER:			
07/01/2018 thru 06/30/2019		12122018			
COMPETITIVE SELECTION ME	THODOLOGY: [BI	D / RFP / GPO / OMP]			
N/A					
NON-COMPETITIVE SELECTION METHODOLOG		Y: [SOLE SOURCE]			
N/A					

#### PRIOR CONTRACT HISTORY:

The previous grant contract with the Public Health Institute of Metropolitan Chicago (PHIMC) was approved by the Cook County Health Board of Directors on 10/27/2017 for twelve (12) months from 01/01/2017 thru 12/31/2017, in the amount of \$61,190.00. An amendment to the grant increased the funding by \$29,010.00 and extended it for six (6) months from 01/01/2018 thru 06/30/2018.

#### **NEW PROPOSAL JUSTIFICATION:**

This program supports mandated communicable disease services for HIV/AIDS to include Risk Reduction, Counseling & Testing, Linkage to Care, and Partner Services. These services will be delivered to target populations in accordance with program descriptions and requirements.

\*The cost of the early termination of this grant is \$0.00

#### **TERMS OF REQUEST:**

This is a request to renew the Grant Contract Number 12122018 in an amount not to exceed \$44,246.37, as needed, for a period of twelve (12) months from 07/01/2018 thru 06/30/2019.

CCHHS Deputy CEO:

Douglas L. Elwell, Deputy Chie Executive Officer, Finance & Strategy

CCHHS CEO:

John Jay Shannon, MD, Chief Executive Officer

APPROVED

JAN 2 5 2019

BY BOARD OF DIRECTORS OF THE COOK COUNTY HEALTH AND HOSPITALS SYSTEM

> Request # 3

Ambulatory & Community Health Network • Cermak Health Services • Department of Public Health •

• John H. Stroger, Jr. Hospital of Cook County • Oak Forest Health Center • Provident Hospital • Ruth M. Rothstein CORE Center •

#### **BOARD APPROVAL REQUEST**

SPONSOR:		EXECUTIVE SPONSOR:			
N/A		Jarrod G. Johnson, Chief Operating Officer of Hospital			
		Based Services			
DATE:	PRODUCT / SER	EVICE:			
01/04/2019	Service - Tempo	orary Staffing for Radiology and Pharmacy, Various			
	Departments	, , , , , , , , , , , , , , , , , , , ,			
TYPE OF REQUEST:	VENDOR / SUPP				
Increase Contract	STW Healthcare,	LLC, Hazel Crest, IL			
ACCOUNT: FISCAL IMPACT NO		GRANT FUNDED /RENEWAL AMOUNT:			
	400,000.00	N/A			
	50,000.00				
	75,000.00				
Total \$	525,000.00				
CONTRACT PERIOD:		CONTRACT NUMBER:			
12/01/2017 thru 11/30/2020		H18-25-114			
COMPTETITIVE SELECTION ME	THOD	1110 20 111			
X NON-COMPETITIVE SELECTION	<b>METHODOLOGY</b>	7. ·			
A RFP (2017-9)					
PRIOR CONTRACT HISTORY:					
		oved contract number H18-25-114 for a period of thirty-siz			
		nount of \$3,785,430.00. On 10/26/2018 an Amendment			
	iain Management t	to update the Scope of Work to include Dental Billing			
Specialists.					
NEW PROPOSAL JUSTIFICATION:					
This is a request to provide interim staffing for various (Radiology, Pharmacy, Sterile Processing, Endoscopy,					
Ambulatory Services and CCDPH) depa					
, , ,		,			
TERMS OF REQUEST:					
This request is to increase contract number H18-25-114 in an amount not to exceed \$525,000.00, as needed, for the remainder of the contract period through 11/30/2020.					
remainder of the contract period through	11/30/2020.	APPROVED			
CONTRACT COMPLIANCE HAS FOUND		TTO DE DECIDIONES DE LISTA DE LA COMPANION DE			
CONTRACT COMPLIANCE HAS FOUN	D THIS CONTRAC	CT TO BE RESPONSIVE: Pending 2 5 2019			
	- 00 11	7			
CCHHS Deputy CEO:	2 11 11	BY BOARD OF			
Douglas L. Elwell, Deputy Chief Executive Officer, Finance		& Strategy DIRECTORS OF THE COOK COUNTY			
	/	& Strategy  DIRECTORS OF THE CONTROL SYSTEM  HEALTH AND HOSPITALS SYSTEM			
/	MAL	And the second s			
CCHHS CEO:	VIX Lan	new)			
John Jay Shannon, M.D., Chief Executiv	e Office				
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		n			
		Request #			
		4			

• Ambulatory & Community Health Network • Cermak Health Services • Department of Public Health • • John H. Stroger, Jr. Hospital of Cook County • Oak Forest Health Center • Provident Hospital • Ruth M. Rothstein CORE Center •

#### **BOARD APPROVAL REQUEST**

Γ,					
GRANT FUNDED / RENEWAL AMOUNT:					
_					

#### PRIOR CONTRACT HISTORY:

Contract number H09-25-019 was approved by the Cook County Health (CCH) Board of Directors on 09/18/2009 with no fiscal impact for a period beginning on 10/01/2009 through 09/30/2012. Several amendments were executed by the Office of Supply Chain Management and the CCH Board of Directors to extend contract thru 12/31/2016. On 12/16/2016 the CCH Board of Directors approved a request to extend the contract by eighteen (18) months to 06/30/2018. On 06/29/2018 the CCH Board of Directors approved a request to extend the contract by six (6) months through 12/31/2018.

#### **NEW PROPOSAL JUSTIFICATION:**

This request is to extend the GPO contract with Vizient for an additional six months. Vizient is one of the largest GPO's in the market and offers a host of Business Intelligence software solutions. By retaining membership CCHHS will continue to receive dividends as well as manufacturer and standardization rebates. A RFP will be posted in the month of January.

#### TERMS OF REQUEST:

This request is to extend contract number H09-25-019 with no fiscal impact of a period of six (6) months from 01/01/2019 thru 06/30/2019.

CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE: N/A

JAN 2 5 2019

CCHHS CEO:

BY BOARD OF

John Jay Shannon, M.D., Chief Executive Office

DIRECTORS OF THE COOK COUNTY HEALTH AND HOSPITALS SYSTEM

Request # 5

Ambulatory & Community Health Network
 Cermak Health Services
 Department of Public Health

 John H. Stroger, Jr. Hospital of Cook County - Oak Forest Health Center - Provident Hospital - Ruth M. Rothstein CORE Center •

#### **BOARD APPROVAL REQUEST**

SPONSOR:	EXECUT	VE SE	PONSOR:		
N/A		Douglas L. Elwell, Deputy Chief Executive Officer,			
		Finance & Strategy 022			
DATE:	PRODUCT / SERVICE:				
01/07/2019	Product- Distribution of Med	ical &	Surgical Supplies		
TYPE OF REQUEST:	VENDOR / SUPPLIER:		3		
Extend and Increase Contract	Cardinal Health, Dublin, OH				
ACCOUNT: FISCAL IMPACT NOT		GF	RANT FUNDED /RENEWAL AMOUNT:		
530785 \$18,250,000.0	00	N//	<b>\</b>		
	<b>REVISED CONTRACT PER</b>	IOD:	CONTRACT NUMBER:		
	02/01/2019 thru 07/31/2019		H15-25-011		
COMPETITIVE SELECTION MET	THODOLOGY:				
X NON-COMPETITIVE SELECTION RFP (2015 – 4)	METHODOLOGY:				
The Cook County Health (CCH) Board of Directors approved contract number H15-25-011 on 12/12/2014 in the amount of \$60,000,000.00 for a period of thirty-six (36) months from 02/01/2015 thru 01/31/2018. On 06/30/2017 the CCH Board of Directors approved a request to extend the contract through 01/31/2019 and increase it by \$36,500,000.00.					
NEW PROPOSAL JUSTIFICATION: This request will allow Cardinal Health our primary distributor of the medical/surgical supplies to continue providing daily supplies. Their pricing is comparable to other vendors and provides rebates to its members. Pricing will be at the same rates as previously offered. We have increased our use of Cardinal as a result of favorable pricing and product availability.					
TERMS OF REQUEST: This is a request to extend and increase contract number H15-25-011 in an amount not to exceed \$18,250,000.00, //as needed, for a six (6) month period from 02/01/2019 thru 07/31/2019.					
CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE: Pending					
CCHHS CEO: John Jay Shannon, M.D., Chief Decutiv	Zaus re Officer				

Request # 6

• Ambulatory & Community Health Network • Cermak Health Services • Department of Public Health • • John H. Stroger, Jr. Hospital of Cook County • Oak Forest Health Center • Provident Hospital • Ruth M. Rothstein CORE Center •

#### **BOARD APPROVAL REQUEST**

SPONSOR:	<b>EXECUTIVE SPONS</b>	SOR:	
N/A	Tanya Seaton, Chief Operating Officer, Provident Hospital		
DATE:	PRODUCT / SERVICE		
12/28/2018	Product – Infusion and PCA Pumps Equipment, Service &		
	Support		
TYPE OF REQUEST:	<b>VENDOR / SUPPLIE</b>	R:	
Extend and Increase Contract	MedOne Capital, Sandy, UT		
ACCOUNT: FISCAL IMPACT NOT TO EXCEED			
550079 \$448,884.16	N/A		
ORIGINAL CONTRACT PERIOD: REVISED CONT	RACT PERIOD: C	ONTRACT NUMBER:	
10/01/2016 thru 09/30/2021 01/15/2019 thru	12/15/2022 H	16-76-139	
X COMPETITIVE SELECTION METHODOLOGY:			
GPO (2)			
NON-COMPETITIVE SELECTION METHODOLO	DGY:		

#### PRIOR CONTRACT HISTORY:

Contract number H16-76-139 was approved by the Cook County Health (CCH) Board of Directors on 09/30/2016 in the amount of \$3,839,440.00 for a sixty (60) month period from 10/01/2016 thru 09/30/2021.

#### **NEW PROPOSAL JUSTIFICATION:**

This request is for additional infusion and PCA pumps for Provident Hospital. We negotiated a deeper discount and reduced interest rate by extending the lease for an additional fifteen (15) months.

#### TERMS OF REQUEST:

This is a request to extend and increase contract number H16-76-139 in an amount not to exceed \$448,884.16, as needed, for a forty-eight (48) month period from 01/15/2019 thru 12/15/2022.

CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE: Pending

 **APPROVED** 

JAN 2 5 2019

CCHHS CEO:

John Jay Shannon, M.D., Chief Executive Officer

EY BOARD OF
DIRECTORS OF THE COOK COUNTY
HEALTH AND HOSPITALS SYSTEM

Request #

• Ambulatory & Community Health Network • Cermak Health Services • Department of Public Health • • John H. Stroger, Jr. Hospital of Cook County • Oak Forest Health Center • Provident Hospital • Ruth M. Rothstein CORE Center •

#### **BOARD APPROVAL REQUEST**

SPONSOR:	THE RESERVE OF THE PARTY OF THE	EVECUTIVE	PONCOD.
N/A		EXECUTIVE SPONSOR:  James Klamos, Chief Executive Officer, CountyCare	
100		James Marios, Office Executive Officer, Country Care	
DATE	DOODLOT / OFF		
DATE:	PRODUCT / SER		
01/03/2018			unications with Members
TYPE OF REQUEST:	VENDOR / SUPP		bloods II
Extend and Increase Contract  ACCOUNT: FISCAL IMPACT NOT	PUSH Wellness S	CDANT FUN	DED / RENEWAL AMOUNT:
520825 \$ 200,000		N/A	DED / RENEWAL AMOUNT:
ORIGINAL CONTRACT PERIOD: R	U.UU EMBED CONTRA		CONTRACT NUMBER:
	/01/2019 thru 04/30		H18-25-024
COMPETITIVE SELECTION ME		72019	1110-20-024
Comparable Government Procure			
NON-COMPETITIVE SELECTION		<b>/</b> ·	
		• •	
PRIOR CONTRACT HISTORY:			
The Cook County Health (CCH) Board			
amount of \$750,000.00 for a period of to	welve (12) months t	from 02/01/201	8 thru 01/31/2019.
NEW PROPOSAL JUSTIFICATION:			
This request provides interactive text co	mmunications with	CountyCare m	embers regarding their eligibility and
		rvices, membei	incentives and added benefits. A RFP is
in process and will replace this contract.			
TERMS OF REQUEST:			1 2000 000 00
This request is to extend and increase of			amount not to exceed \$200,000.00, as
needed, for a three (3) month period fro	m 02/01/2019 thru	04/30/2019.	
CONTRACT COMPLIANCE HAS FOUN	ID THIS CONTRA	T DECDONOR	VE. Donding
CONTRACT COMPLIANCE HAS FOUN	ND THIS CONTRAC	JI KESPUNSI	ve: Pending
		00	
CCHHS Deputy CEO: Dongler	7 5/ 1		
Douglas L. Elwell, Deputy Chief Executi	ve Officer Finance	& Strategy	_
Douglas L. Liwell, Deputy Office Executi	A A	d Ollalogy	
/	11/1/11		WITHDRAWN
CCHHS CEO:			WITHDRAWN
John Jay Shannon, M.D., Chief Executive Officer			
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• Ambulatory & Community Health Network • Cermak Health Services • Department of Public Health • • John H. Stroger, Jr. Hospital • Cook County • Oak Forest Health Center • Provident Hospital • Ruth M.

Rothstein CORE Center •

We Bring Health CARE to Your Community

Request # 8

#### **BOARD APPROVAL REQUEST**

CountyCare		
:		
N/A		

#### PRIOR CONTRACT HISTORY:

Contract number H16-25-0031 was executed by the Office of Supply Chain Management in the amount of \$50,000.00 for a twelve (12) month period from 04/01/2016 through 03/31/2017. On 08/09/2017 the Office of Supply Chain Management executed an Amendment to extend the contract through 03/31/2018 and increase the value by \$50,000.00. On 11/29/2018 the Office of Supply Chain Management approved a second amendment to extend the contract through 03/31/2019 and increase the value by \$45,000.00.

#### **NEW PROPOSAL JUSTIFICATION:**

This contract provides services consisting of maintaining the CARES call center crisis and non-crises lines a requirement under the MCCN contract agreement. This request will make the contract coterminous with the Illinois Department of Healthcare and Family Services (HFS) contract. The call center staff provides immediate support to members in crisis by assessing and determining the appropriate level of care needed. This contract is sole source due to a State contract mandated to utilize this vendor.

#### TERMS OF REQUEST:

This is a request to amend, extend and increase contract number H16-25-0031 in an amount not to exceed \$500,000.00, for a twenty-four (24) month period from 04/01/2019 thru 12/31/2021.

CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE

PendAPPROVED

 JAN 252019

CCHHS CEO:

BY BOARD OF DIRECTORS OF THE COOK COUNTY HEALTH AND HOSPITALS SYSTEM

John Jay Shannon, M.D., Chief Executive Officer

Request #

• Ambulatory & Community Health Network • Cermak Health Services • Department of Public Health • • John H. Stroger, Jr. Hospital of Cook County • Oak Forest Health Center • Provident Hospital • Ruth M. Rothstein CORE Center •

#### **BOARD APPROVAL REQUEST**

SPONSOR:		EXECUTIVE SPONSOR:		
Thomas Patrianakos, D.O., Chairman, Department of		Claudia M. Fegan, M.D. Chief Medical Officer		
Ophthalmology				
DATE:	PRODUCT / SER	VICE:		
01/08/2019	Product - Ophtha	Imology Disposable Supplies		
TYPE OF REQUEST:	<b>VENDOR / SUPP</b>	LIER:		
Execute Contract	Bausch + Lomb, I	rvine CA		
ACCOUNT: FISCAL IMPACT NOT TO EXCEED: GRANT FUNDED / RENEWAL AMOUNT:				
530785 \$1,246,425	N/A			
CONTRACT PERIOD: CONTRACT NUMBER:				
01/01/2019 thru 12/31/2021		H19-25-002		
X COMPETITIVE SELECTION ME	THODOLOGY:	8		
^ RFP (3)				
NON-COMPETITIVE SELECTION METHODOLOGY:				

#### PRIOR CONTRACT HISTORY:

Contract number H15-25-075 was approved by the Cook County Health (CCH) Board of Directors in 06/26/2015 in the amount of \$1,440,000.00 for a thirty-six (36) month period from 07/01/2015 through 06/30/2018.

#### **NEW PROPOSAL JUSTIFICATION:**

The RFP process was used to identify the best solutions for disposables purchase for the Ophthalmology department at various facilities The contract provides CCH with cataract and vitrectomy surgery supplies and will also provide equipment and disposables. This contract has two (2) renewal options for twenty-four months increments.

#### **TERMS OF REQUEST:**

This is a request to execute contract number H19-25-002 in an amount not to exceed \$1,246,425.00, as needed, for a period of thirty-six (36) months from 01/01/2019 through 12/31/2021.

CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE: Pending

JAN 2 5 2019

APPROVED

Douglas L. Elwell, Deputy Chief Executive Officer, Finance & Strategy

BY BOARD OF DIRECTORS OF THE COOK COUNTY HEALTH AND HOSPITALS SYSTEM

John Jay Shannon, M.D., Chief Executive Officer

Request #

10

• Ambulatory & Community Health Network • Cermak Health Services • Department of Public Health •

• John H. Stroger, Jr. Hospital of Cook County • Oak Forest Health Center • Provident Hospital • Ruth M. Rothstein CORE Center •

#### **BOARD APPROVAL REQUEST**

		Section 1	
SPONSOR:		EXECUTIVE SPONSOR:	
Andrea Gibson, Director of Project Ma	nagement and	Samuel L. Williams, Executive Director, Facilities	
Operational Excellence		Carridor E. Williams, Exceditive Director, Facilities	
Operational Excessence			
DATE:	PRODUCT / SER		
01/02/2019		mental Construction Services at Blue Island Regional	
	Health Center		
TYPE OF REQUEST:	<b>VENDOR / SUPP</b>	PLIER:	
Execute Contract	12757 S. Western	n Ave., LLC, Blue Island, IL	
ACCOUNT: FISCAL IMPACT NOT		GRANT FUNDED / RENEWAL AMOUNT:	
560079 \$979,608.00		N/A	
CONTRACT PERIOD:	3	CONTRACT NUMBER:	
01/17/2019 thru 07/16/2019		H19-76-005	
COMPETITIVE SELECTION MET	HODOLOGY:		
NON-COMPETITIVE SELECTION	I METHODOLOGY	Y:	
X Sole Source			
1 3333 3333			
PRIOR CONTRACT HISTORY:			
No prior contract history.			
NEW PROPOSAL JUSTIFICATION:			
Vendor will perform supplementary cons	truction work for th	he new Blue Island Regional Health Center site. This	
includes construction of a loading ramp.	adding more bathr	rooms, replacement of old elevator, and installation of	
		is sole source because the vendor is the site's owner and	
landlord.	ton mino roqueous		
161 14141 A1			
TERMS OF REQUEST.			
TERMS OF REQUEST:			
		in an amount not to exceed \$979,608.00, as needed, for a	
six (6) month period from 01/17/2019 three	ough 07/16/2019.		
CONTRACT COMPLIANCE HAS FOUN	D THIS CONTRAC	CT RESPONSIVE: POR PROVED	
		of the other partial in the other	
0 1	- 01 11	2 144 2 5 2010	
001110 0 1 000 2	7 1/////	JAN 2 5 2019	
CCHHS Deputy CEO: Joseph Chief Executive	Und		
Douglas L. Elwell, Deputy Chief Executiv	e Officer, Finance	e & Strategy BY BOARD OF	
		DIRECTORS OF THE COOK COUNTY	
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/ /	1/11/1		
CCHHS CEO:	1 1/ Uhms	)	
John Jay Shannon, M.D., Chief Executive	officer		
common man or and control			
		Request #	
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• Ambulatory & Community Health Network • Cermak Health Services • Department of Public Health • • John H. Stroger, Jr. Hospital of Cook County • Oak Forest Health Center • Provident Hospital • Ruth M.

Rothstein CORE Center •

#### AS AMENDED BOARD APPROVAL REQUEST

SPONSOR:		EXECUTIVE SPONSOR:		
Andrea Gibson, Director of Project Management and		Samuel L. Williams, Executive Director, Facilities		
Operational Excellence				
DATE:	PRODUCT / SEI			
01/08/2019		re for Matteson Project		
TYPE OF REQUEST:		PLIER: Henricksen & Company		
Execute Contract	Henrickson & Company, Inc., Itasca, IL			
ACCOUNT: FISCAL IMPACT NOT TO EXCEED:		GRANT FUNDED / RENEWAL AMOUNT:		
550079 \$886,740.37		N/A		
CONTRACT PERIOD:		CONTRACT NUMBER:		
02/01/2019 thru 07/31/2019		H19-76-007		
X GPO-3	THODOLOGY:			
NON-COMPETITIVE SELECTION METHODOLOGY:				

#### PRIOR CONTRACT HISTORY:

No prior contract history for this location.

#### **NEW PROPOSAL JUSTIFICATION:**

Vendor will provide furniture, fixtures, and equipment (FF&E) for the new Cook County Health facility at 600 Holiday Plaza in Matteson, IL.

#### **TERMS OF REQUEST:**

This is a request to execute contract number H19-76-007 in an amount not to exceed \$886,740.37, as needed, for a nine (9) month period from 02/01/2019 thru 10/31/2019.

CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE: Pending

CCHHS CEO:

John Jay Shannon, M.D., Chief Executive Officer

**APPROVED** 

JAN 2 5 2019

BY BOARD OF DIRECTORS OF THE COOK COUNTY HEALTH AND HOSPITALS SYSTEM

Request # 12

• John H. Stroger, Jr. Hospital of Cook County • Oak Forest Health Center • Provident Hospital • Ruth M. Rothstein CORE Center •

Ambulatory & Community Health Network - Cermak Health Services - Department of Public Health Inhany & Steeres - In Heaptire of Court Courts to Oak Forest Health Center - Provident Hospital - Public

#### **BOARD APPROVAL REQUEST**

SPONSOR:		EXECUTIVE SPONSOR:	
N/A		Ekerete E. Akpan, Chief Financial Officer	
DATE:	PRODUCT / SERVICE:		
01/08/2018	Service - Provide a Web-based System to Determine Eligibility for Benefit		
	Program	,	
TYPE OF REQUEST:	<b>VENDOR / SUPP</b>	LIER:	
Execute Contract	Experian Health, I		
ACCOUNT: FISCAL IMPACT NOT	TO EXCEED:	GRANT FUNDED / RENEWAL AMOUNT:	
520825 \$268,140.00		N/A	
CONTRACT PERIOD:		CONTRACT NUMBER:	
02/01/2019 thru 01/31/2022		H19-25-010	
X COMPETITIVE SELECTION METH	HODOLOGY		
NON-COMPETITIVE SELECTION	METHODOLOGY:		
PRIOR CONTRACT HISTORY: No prior history for this service.			
NEW PROPOSAL JUSTIFICATION: This request will provide a web-based software application that gathers and stores all applicant information and accurately determines the coverage category for which applicant is most likely to be eligible, including the health system's financial assistance programs, Medicaid and Affordable Care Act marketplace plans.			
TERMS OF REQUEST: This is a request to execute contract number H19-25-010 in an amount not to exceed \$268,140.00, as needed, for a thirty-six (36) month period from 02/01/2019 thru 01/31/2022.			
CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE: Pending			
CCHHS Deputy CEO:			

Request # 13

CCHHS CEO:\_

John Jay Shannon, M.D., Chief Executive Officer

<sup>•</sup> Ambulatory & Community Health Network • Cermak Health Services • Department of Public Health •

<sup>•</sup> John H. Stroger, Jr. Hospital of Cook County • Oak Forest Health Center • Provident Hospital • Ruth M. Rothstein CORE Center •

#### **BOARD APPROVAL REQUEST**

T analysis				
			XECUTIVE SPONSOR:	
DATE:	ment of Surgery   Claudia M. Fegan, M.D. Chief Medical Officer   PRODUCT / SERVICE:			
12/11/2018	Product – Ophthmalology Surgical Supplies			
TYPE OF REQUEST:		VENDOR / SUPPLIER:		
Execute Contract	Katena Products,			
ACCOUNT: FISCAL IMPACT NOT			IDED / RENEWAL AMOUNT:	
530785 \$257,117.14				
CONTRACT PERIOD:		CONTRACT	NUMBER:	
01/01/2019 thru 12/31/2021		H18-25-106		
COMPETITIVE SELECTION ME	THODOLOGY:			
X NON-COMPETITIVE SELECTION	N METHODOLOG	<b>Y</b> :		
^ Sole Source				
PRIOR CONTRACT HISTORY: Contract number H13-25-0115 was executed by the Office of Supply Chain Management in the amount of \$95,000.00 for a twenty-four (24) month period from 12/01/2013 through 11/30/2015. On 12/01/2015 the Office of Supply Chain Management extended the contract until 12/31/2016 and increased by \$54,965.00. On 02/24/2017 the CCH Board of Directors approved a request to extend through 12/31/2018 and to increase by \$200,000.00.  NEW PROPOSAL JUSTIFICATION: Vendor will provide ophthalmologic surgical instrumentation and disposables. Katena is the exclusive distributor of the specialized ophthalmology instruments and donor cornea punches.  TERMS OF REQUEST: This is a request to execute contract number H18-25-106 in an amount not to exceed \$257,117.14, as needed, for a period of thirty-six (36) months) from 01/01/2019 thru 12/31/2021.				
CONTRACT COMPLIANCE HAS FOUN	ND THIS CONTRAC	CT RESPONSIVE	Pending	
CCHHS Deputy CEO: Dougla 2	? Elvell		APPROVED	
Douglas L. Elwell, Deputy Chie Executi	ve Officer, Finance	& Strategy	JAN 2 5 2019	
/	200 A		BULL E O FOLO	
CCHHS CEO:	W/ La New	المنا	BY EOARD OF	
John Jay Shannon, M.D., Chief Execution	ve Officer		DIRECTORS OF THE COOK COUNTY HEALTH AND HOSPITALS SYSTEM	
			The state of the s	

Request # 14

<sup>•</sup> Ambulatory & Community Health Network • Cermak Health Services • Department of Public Health • • John H. Stroger, Jr. Hospital • Cook County • Oak Forest Health Center • Provident Hospital • Ruth M. Rothstein CORE Center •

#### **BOARD APPROVAL REQUEST**

SPONSOR:		ECUTIVE SPON	
N/A	Tanya Seaton, Ch		of Operating Officer, Provident Hospital
DATE:	PRODUCT / SERVICE:		
01/02/2019	Product & Service	- Sonware, Renta	of Equipment and Maintenance for
TYPE OF REQUEST:	Pyxis Medstation M VENDOR / SUPPL	ledication Dispens	sing Systems
Execute Contract	Carefusion Solution		o CA
ACCOUNT: FISCAL IMPACT NOT		CDANT FUNG	DED / RENEWAL AMOUNT:
560079 \$223,200.00	O EXCEED.	N/A	DED / RENEWAL AMOUNT.
CONTRACT PERIOD:		CONTRACT	NIMBER-
02/01/2019 thru 01/31/2024		H19-25-004	TORIDEIX.
COMPETITIVE SELECTION ME	THODOLOGY:	1110 20 00 :	
X GPO (3)			
NON-COMPETITIVE SELECTIO	N METHODOLOGY		
PRIOR CONTRACT HISTORY:			
No prior contract history for this product	t at this location		
The phot contract history for this produc	tat uno location.		
NEW PROPOSAL JUSTIFICATION:			
The vendor will provide three (3) Pyxis	Medstation tower set	tups for upcoming	Provident Hospital project. Contract
will cover the rental of equipment, software and the preventive maintenance			
TERMS OF REQUEST:			
This is a request to execute contract nu			exceed \$223,200.00, as needed, for a
sixty (60) month period from 02/01/2019	9 through 01/31/2024	<b>∔.</b>	
CONTRACT COMPLIANCE HAS FOU	ND THIS CONTRAC	T RESPONSIVE	Dending
CONTRACT COMIL EIANGE TIAGT COI	THO CONTINUO	T INEOF CHOIVE	100 to 10
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D 1/	7 5/ 1	0	1111 0 5 0010
CCHHS Deputy CEO: Voryh	- Ulwell		_ JAN 2 5 2019
Douglas L. Elwell, Deputy Chief Executive Officer, Finance & Strategy		& Strategy	
~	4		BY BOARD OF
$\Lambda_{\Lambda}$	11		DIRECTORS OF THE COOK COUNTY HEALTH AND HOSPITALS SYSTEM
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CCHHS CEO:	1 Chang		

Request # 15

• Ambulatory & Community Health Network • Cermak Health Services • Department of Public Health • • John H. Stroger, Jr. Hospital of Cook County • Oak Forest Health Center • Provident Hospital • Ruth M. Rothstein CORE Center •

John Jay Shannon, M.D., Chief Executive Officer

#### **BOARD APPROVAL REQUEST**

SPONSOR:		<b>EXECUTIVE SPO</b>	NSOR:	
N/A		Iliana Mora, Chief Operating Officer, Ambulatory		
	Services			
DATE:	PRODUCT / SERVICE:			
01/08/2019	Product - Topcon			
TYPE OF REQUEST:	VENDOR / SUPP			
Execute Contract	Lombart, Norfolk,			
ACCOUNT: FISCAL IMPACT NOT		GRANT FUND	DED / RENEWAL AMOUNT:	
550079 \$197,680	).00	N/A		
CONTRACT PERIOD:		CONTRACT	IUMBER:	
One-time Capital Purchase		H19-76-009		
COMPETITIVE SELECTION ME	THODOLOGY:			
NON-COMPETITIVE SELECTIO	N METHODOLOGY	V.		
X Sole Source	N ME I HODOLOG	Τ;		
Sole Source				
PRIOR CONTRACT HISTORY:				
No prior contract history for this product	ł			
The prior contract motory for the product	<b>,4</b>			
NEW PROPOSAL JUSTIFICATION:				
This request for Capital equipment will	orovide fourteen (14	4) Topcon Cameras	for the Ambulatory and Community	
Health Network clinics. This contract is				
Cerner for electronic medical records.			, , , , , , , , , , , , , , , , , , , ,	
TERMS OF REQUEST:				
This is a request to execute contract nu	mber H19-76-009 i	п an amount not to	exceed \$197,680.00, as needed, for a	
one-time Capital purchase.				
CONTRACT COMPLIANCE HAS FOUR	ND THIS CONTRAC	CT RESPONSIVE:	Pending	
0 1	0.11	1		
CCHHS Deputy CEO: Jones	Herel		APPONIES	
Douglas L. Elwell, Deputy Chie Execut		9 Ctrotomu	APPROVED	
Douglas L. Elwell, Deputy Chief Execut	ve Officer, Finance	a Strategy		
Λ	MMI		1441 0 5 0040	
CCHHS CEO:	V& Trams		JAN 2 5 2019	
John Jay Shannon, M.D., Chief Executi	ve/Officer		1	
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ľ	zone,		DIRECTORS OF THE COOK COUNTY HEALTH AND HOSPITALS SYSTEM	
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Request # 16

• John H. Stroger, Jr. Hospital of Cook County • Oak Forest Health Center • Provident Hospital • Ruth M. Rothstein CORE Center •

<sup>•</sup> Ambulatory & Community Health Network • Cermak Health Services • Department of Public Health •

#### **BOARD APPROVAL REQUEST**

EDONEOD.

CCHHS CEO:

SPONSOR:		EXECUTIVE SPONSOR:		
Rami Doukky, M.D., System Chair, Division of		Claudia M. Fegan, M.D., Chief Medical Officer		
Cardiology				
DATE:	PRODUCT / SER	RVICE:		
01/04/2019		c Cryoablation System		
TYPE OF REQUEST:	VENDOR / SUPF			
Execute Contract		nc., Mounds View, MN		
ACCOUNT: FISCAL IMPACT NOT		GRANT FUNDED /RENEWAL AMOUNT:		
530785 \$159,215.00		N/A		
CONTRACT PERIOD:		CONTRACT NUMBER:		
One-time Capital Purchase		H19-76-008		
COMPETITIVE SELECTION ME	THODOLOGY:			
X NON-COMPETITIVE SELECTIO	N METHODOLOG	5Y:		
Sole Source				
DOIOD CONTRACT HISTORY				
PRIOR CONTRACT HISTORY:				
No prior contract history for this produc	I.			
NEW DOODOR AL JUSTICICATION.				
NEW PROPOSAL JUSTIFICATION:				
This system is required for the new EP lab. The cryoablation system is used for patients with cardiac atrial fibrillation that cannot be controlled with medication. We currently refer patients outside the system for EP studies. Contract is				
		s specifically design for ablation of atrial fibrillation, which is		
the most common cardiac arrhythmias.	Only System that is	s specifically design for ablation of atrial libilitation, which		
the most common cardiac armytilmas.				
TERMS OF REQUEST:				
This is a request to execute contract number in an amount not to exceed \$159,215.00, as needed, for a one-time				
capital purchase.				
CONTRACT COMPLIANCE HAS FOUR	ND THIS CONTRA	ACT RESPONSIVE: Pending PPROVED		
		APPROVED		

TY COARD OF DIRECTORS OF THE COOK COUNTY HEALTH AND HOSPITALS SYSTEM

JAN 2 5 2019

Request # 17

• Ambulatory & Community Health Network • Cermak Health Services • Department of Public Health •

John Jay Shannon, M.D., Chief Executive Office

• John H. Stroger, Jr. Hospital of Cook County • Oak Forest Health Center • Provident Hospital • Ruth M. Rothstein CORE Center •



Toni Preckwinkle President, Cook County Board of Commissioners John Jay Shannon, MD Chief Executive Officer, Cook County Health

Date: January 10, 2019

To: M. Hill Hammock

Chair, Board of Directors

Director Robert G. Reiter, Jr. Chair, Finance Committee D22

From: Douglas L. Elwell

Deputy Chief Executive Officer, Finance & Strategy

Re: American College of Surgeons Hospital Participation Agreement

Respectfully requesting authority to execute a hospital participation agreement with the American College of Surgeons ("ACS") for trauma data sharing and ACS benchmarking services.

This contract with ACS is necessary in order for the John H. Stroger Jr. Hospital of Cook County to remain a verified Level 1 Trauma Center. Although the annual fee for this contract is \$12,000.00, this contract is being presented for your consideration due to ACS' requirement of an indemnification clause in the accompanying business associate and data sharing agreement that would make each party responsible for the impact of its own data breach.

APPROVED

JAN 2 5 2019

EY BOARD OF DIRECTORS OF THE COCK COUNTY HEALTH AND HOSPITALS SYSTEM

> Request # 18

Cook County Health and Hospitals System Finance Committee Meeting Friday, January 18, 2019

ATTACHMENT #2



# Agenda

- 1. SystemwideObservations and RevenOecle metrics
- 2. CCH Providerof Care Operational Stats
- 3. CountyCare Health Plan Observations and Operational Stats
- 4. Correctional Health Services Observations and Operational Stats
- 5. Cook County Deptof Public Health Observations and Operational Stats
- 6. SystemwideVolumes an Operational Stats



2

# Systemswide Observations and Revenue Cycle Metrics



# **Observations**

Operating Margin challenging to FY2018 targets but tivers to watch vs. same time FY17 include

- Primary Care visits are flat while Specialty Care visits are up 8%
- Surgical Cases up 4% and slightly below FY2018 Target
- Inpatient Discharges down 12% and LOS 7% higher
- Emergency Department visits are flat
- Deliveries down 16%
- System-wide uninsured numbers, captured by visit held 42% (Provident 34%, ACHN 42%, Stroger 44%)
- System wide Revenue Cycle ratios challenging in Dec-2018 (note this is FY-2019) and FY2018 progress will be sustained



4

# Revenue Cycle Metrics

Metric	Average FYTD 2017	Average FYTD 2018	Average FYTD 2019	Dec-18	Benchmar /Targe
Average Days in Accounts Receivable (lower is better)	110	106	99	99	45.85 – 54.9*
DischargedNot Finally Billed Dayslower is better)	11.6	7.9	9.9	9.9	7.0
Claims InitiaDenials Percentag@ower is better)	N/A	27%	22%	22%	20%

#### **Definitions:**

Average Days in Accounts Receivable otal accounts receivable over average daily revenue Discharged Not Finally Billed DaysTotal charges of discharge not finally billed over average daily revenue Claims Initial Denials PercentagePercentage of claims denied initially compared to total claims submitted.

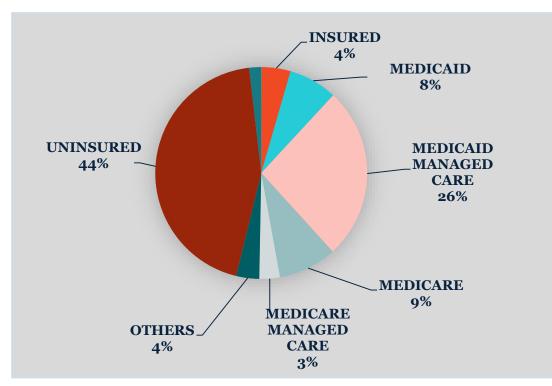
<sup>\*</sup> Source HFMA Key Hospital Statistics and Ratio Marghosted 2014



# Provider of Care Services Operational Statistics



# Stroger Operation@verviewfor the Twelvelonths endingNovember2018



## Comments:

- Sustained surgical cases growth
- Leadership continues to work on Observations and dischargesia UM committee
- Trauma cases impacts some dule de la light de la ligh

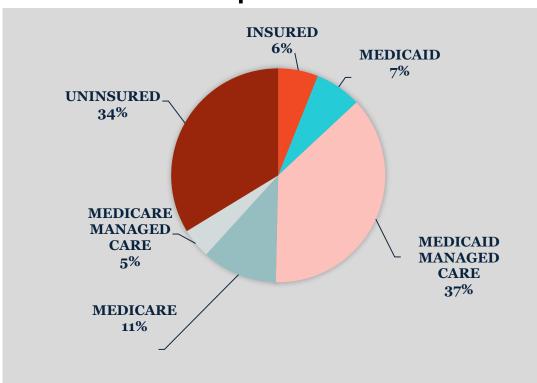
Inpatient/Observation-FYTD					
Measure	FY2018	FYTD Target	FY2017		
Inpatient Discharges	17,588	20,256	19,985		
- Long Stay Admissions	3,564	3,780	3,774		
- One Day Admissions	992	1,224	1,210		
Inpatient Days	86,348	95,652	95,580		
Observation Discharges	10,285	8,628	8,650		
Observation Days (Observation Discharge)	18,787	8,628	18,577		
Avg LOS (Inpatient Discharge)	5.6	5.4	5.2		
Surgical Cases	12,234	13,164	12,057		
Radiology Tests	82,420		87,106		
Deliveries	987	1,200	1,219		

Emergency- FYTD				
Measure	FY2018	FYTD Target	FY2017	
Emergency Visits	107,748	107,472	107,470	
Adult Emergency Visits	100,819	100,596	100,593	
Peds Emergency Visits	6,929	6,876	6,877	
Trauma Visits	7,858	7,956	7,959	
LWBS	6,134	6,372	6,376	
Radiology Tests	60,594		64,156	

Outpatient Clinic- FYTD				
Measure	FY2018	FYTD Target	FY2017	
Total Registrations*	534,353		570,245	
Total Provider Visits*	326,720	323,424	324,987	
Specialty/Diagnostic/Procedure Provider Visit	:s			
- Hospital-Based	12,013	11,544	10,550	
- Specialty Care/Fantus	206,419	179,205	199,189	
- CORE	8,808	8,616	7,907	
- Behavioral Health/Psych**	18,752	20,328	18,475	
Primary Care Provider Visits				
- GMC	43,849	51,600	46,908	
- Peds Primary	4,150	4,848	4,410	
- CB <b>ag</b> 93379\$80	18,858	21,300	19,367	



# Provident Operation@verviewfor the Twelvelonths endingNovember2018



## Comments:

- Leadershipeviewing Observation days & discharges, L without being seen
- Sustained growth in surgical cases and specializes

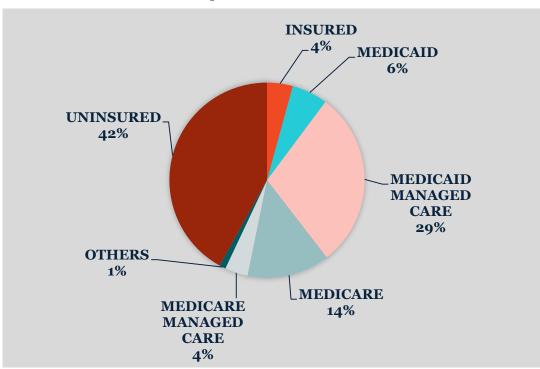
Inpatient/Observation-FYTD				
Measure	FY2018	<b>Monthly Target</b>	FY2017	
Inpatient Discharges	586	600	603	
- Long Stay Admissions	123	120	118	
- One Day Admissions	38	48	40	
Inpatient Days	3,005	2,880	2,899	
Observation Discharges	628	564	566	
Observation Days (Observation Discharge)	1,231	1,188	1,332	
Avg LOS (Inpatient Discharge)	5.9	5.2	5.1	
Surgical Cases	2,797	2,280	2,265	
Procedures (CPTs)				
Radiology Tests	1,889		1,949	
Emergency- EVTD				

	Emergency- FYID				
	Measure	FY2018	<b>Monthly Target</b>	FY2017	
	Emergency Visits	28,908	28,524	28,520	
	Adult Emergency Visits	27,241	26,712	26,712	
Le	Peds Emergency Visits	1,667	1,812	1,808	
	LWBS	2,066	1,236	1,233	
	Radiology Tests	14,822		14,525	

Outpatient Clinic- FYTD				
Measure	FY2018	Monthly Target	FY2017	
Total Registrations	23,529	22,392	20,350	
Specialty/Diagnostic/Procedure Provider Visits	408	372	363	
Radiology Tests	8,838		7,873	
Sengstacke	16,660	18,300	16,659	
Sengstacke (excludes psych)	20,420	16,656	16,041	
Ambulatory of Provident	236		266	



# ACHN OperationsOverviewfor the Twelvelonths endingNovember2018



ACHN Primary- FYTD				
Measure	FY2018	FYTD Target	FY2017	
Austin	12,634	14,269	12,951	
Children's Advocacy	436	594	541	
Cicero	10,872	12,481	11,354	
Cottage Grove	9,647	10,616	9,625	
Englewood	11,657	13,212	12,003	
Logan Square	13,691	13,428	12,269	
Morton East	919	1,071	974	
Near South	13,689	15,126	13,682	
Oak Forest	14,748	14,636	13,500	
Prieto	16,271	21,320	19,399	
Robbins	9,926	11,011	10,005	
Vista	11,190	9,831	8,927	
Woodlawn	8,885	10,104	9,185	
Total Primary Care Provider Visits	134,565	147,698	134,415	

#### Comments:

- Vista, Logan Square and Oak Forest extext018 care visit targets, while Cottage Grove and Near Sextreed FY2017 actuals.
- Provider vacancies, especially in smaller clinics could I factor

\*excludes Roseland, Fantus, Stroger Specialty Care, CORE,-Strogetal Based Clinics, Sengstacke GMC & Psych, Austin Behavioral Health, add Oral Healt assuming all registrations are provider visits



#### **ACHN Specialty- FYTD** Measure FY2018 **FYTD Target** FY2017 Austin (OBGYN) 552 507 552 Cicero (OBGYN & Fam Plan) 1,448 1,596 1,453 Logan Square (OBGYN) 1,111 1,164 1,061 Oak Forest 27,698 25,764 26,151 Oral Health (reg count only) 5,059 4,224 4,726 **Total Specialty Care Provider Visits** 35,868 33,300 33,898

ACHN Total- FYTD				
Measure	FY2018	FYTD Target	FY2017	
nge 35 of 80 Total Registrations*	301,733		308,239	
Total Provider Visits*	204,493	228,828	204,184	

# CountyCare Health Plan Observations and Operational Statistics



#### CountyCare OperationStats for theTwelveMonths endingNovember 2018



#### Comments

- CountyCare Medical Loss Ratio is better than Nationa and Regional, sustained 94% YTD
- With 333,704 members in November 2018,
   CountyCare is the stlargest Medicaid Managed Care plan in Cook County.

Milliman Research Report-Medicaid Risk-Based Managed Care: Analysis of Financial results for 2016. Region consists of Illinois, Indiana, Michigan, Minnesota, Ohio, and Wisconsin MLR – Medical Loss Ratio, %tage of premium spent on health care quality. ALR Administrative loss Ratio - %tage spent on overhead expenses, such as marketing, profits, salaries, administrative costs etc.

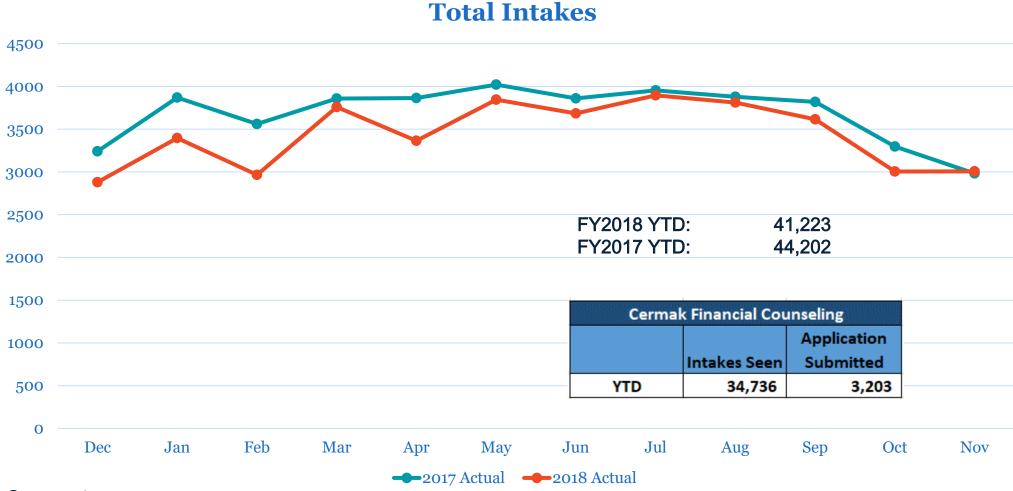


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## Correctional Health Services Observations and Operational Statistics



#### Correctional Health Operation Overview forthe TwelveMonths endingNovember2018



#### Comments;

- Fewer but more resource intense detainees, increases experi**leleatth** iRequest Formper patient with top 3 referrals in Oral Surgery, Ear Nose & Throat as well as Hand Clinic
- 84% of intakes are screened Finyancial Counselling to ensure continuity of overage



Page 39 of 80 13

## Cook County Dept. of Public Health Operational Statistics



#### CCDPH Operation Overview for the Twelve Months ending November 2018

	Program Title	Metric	YTD ThruOct 18	FY18 Targe
	A desiniate ation	Percent of high risk infant APORS (Adverse Pregnancy Outcome Reporting System) referrals received that are contacted for follown by the Public Health Nurse within 14 calendar days of referral	93%	85%
Dublic		Cost per county residents served	\$5.35	\$5.37
Public Health		Cost per Inspection Efficiency	\$209.00	\$209
rioditi	Environmental Health	Time from receipt of Chlamydia or gonorrhea report to field (days)	5	14
	Communicable Diseases	Percent of food establishments with isolated illness complaints within a contracted community or unincorporated Suburban Cook County that are inspected within 2 business days of receipt of complaint	96%	100%
	Program Title	Metric	YTD ThruOct 18	
Lead Poisoning		Percentage of cases with elevated blood levels visited within the timeline provided in protocols	68%	90%
Prevention	Prevention	Percentage of cases with elevated blood lead levels who receive j nursing visit and environmental risk assessment visit	58%	95%

	Program Title	Metric	YTD ThruOct 18
TB Program	IB Program	Number of completed Direct Observation Treatments (DOT)	91% 90%

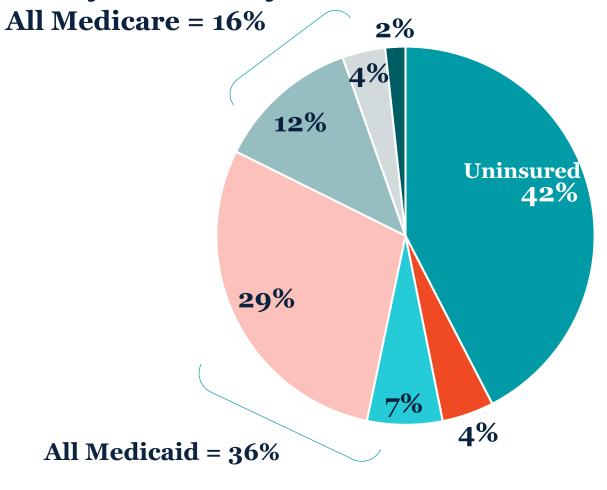


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## Appendix Systemwide Volumes / Stats



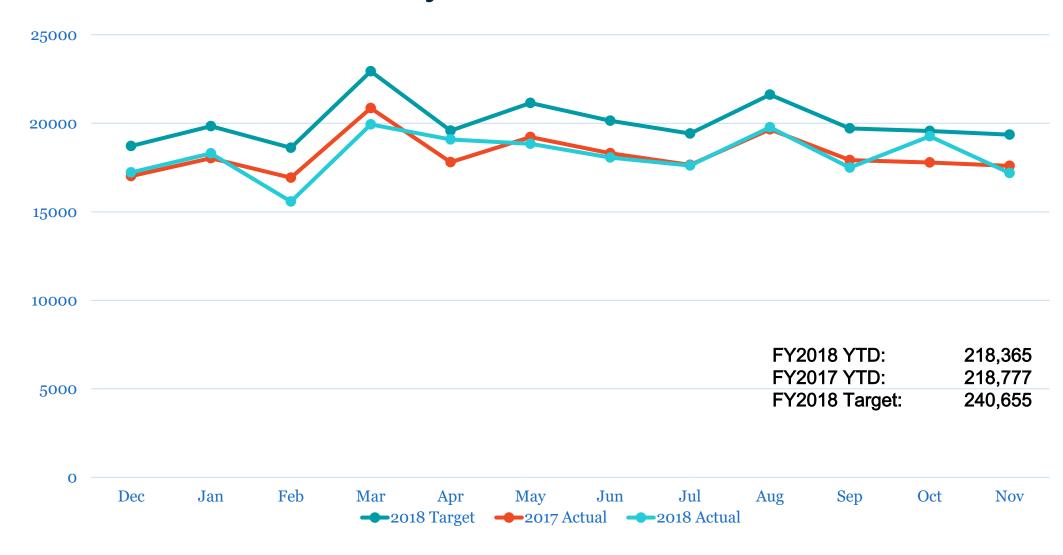
## System Payor Mix By Visit



- Uninsured
- Commercially Insured
- Medicaid
- Medicaid Managed Care
- Medicare
- Medicare Managed Care
- Other



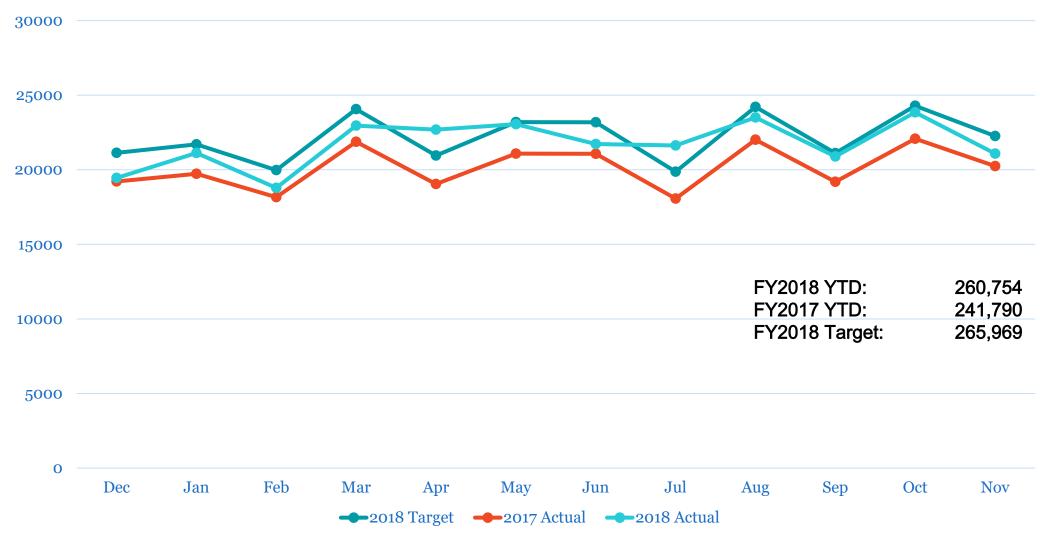
### **Primary Care Provider Visits**





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### SpecialtyCare Provide isits

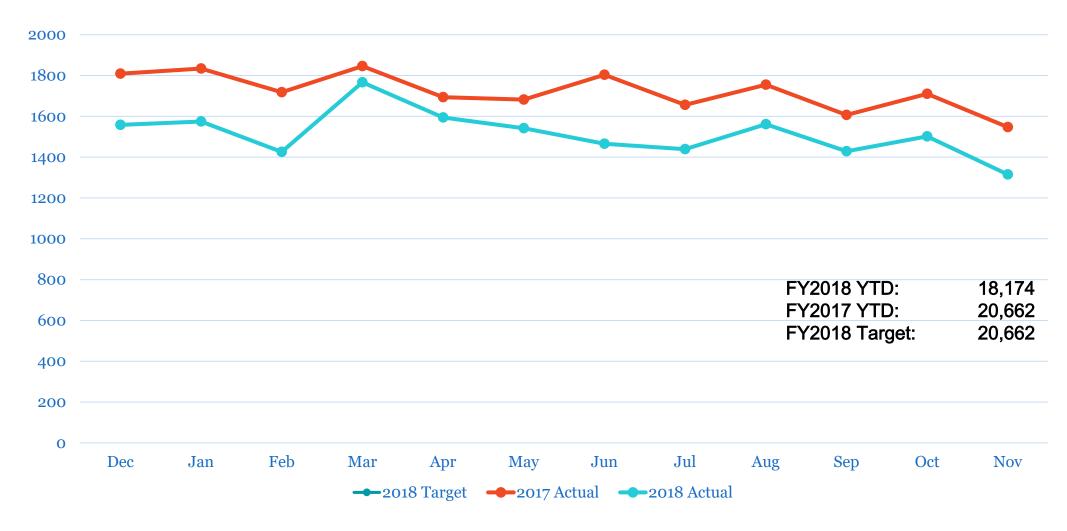




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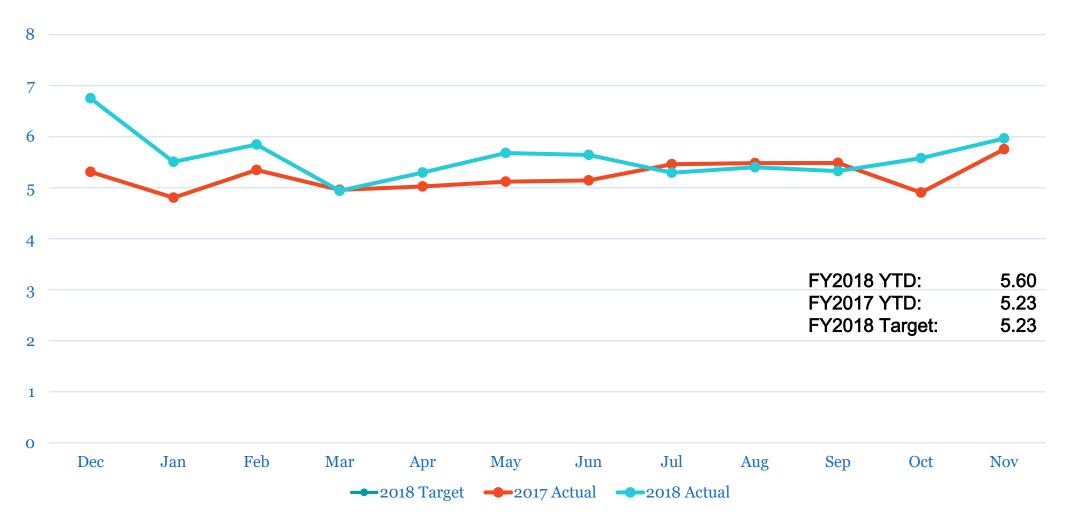
### **TotalInpatient Discharges**





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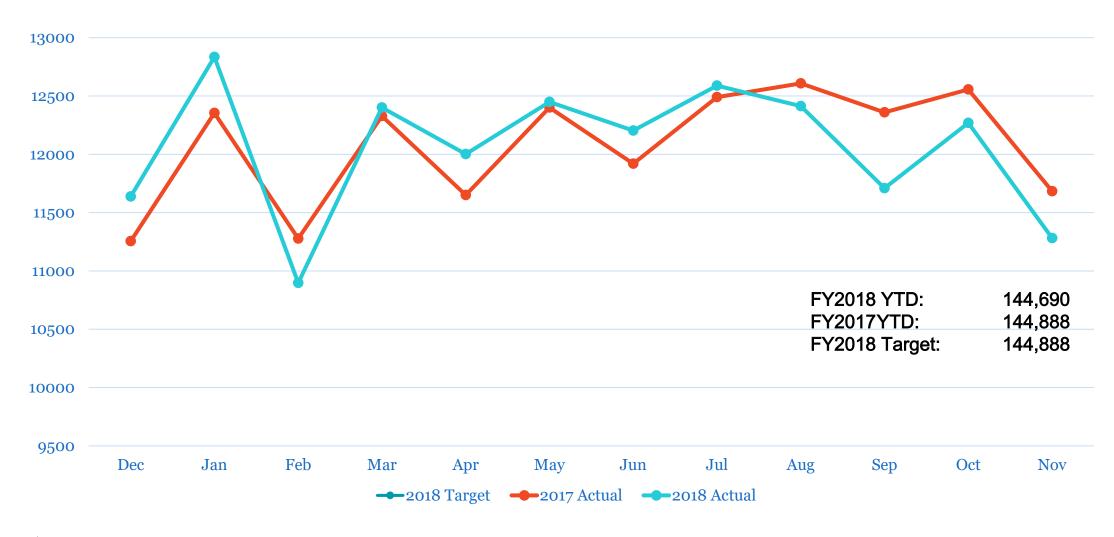
### Average ength of Stay





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## **TotalEmergency Room Visits**

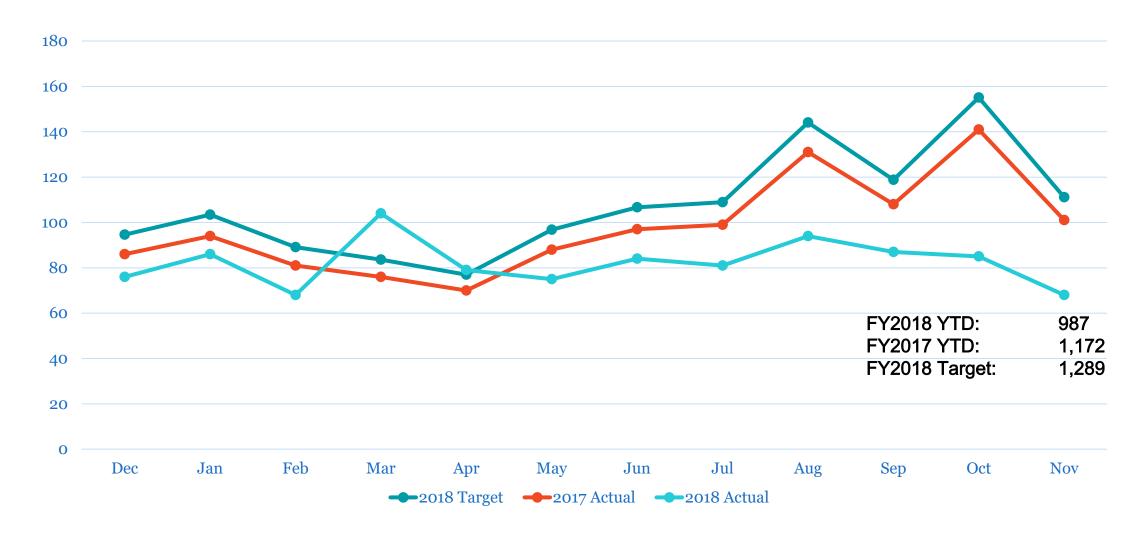




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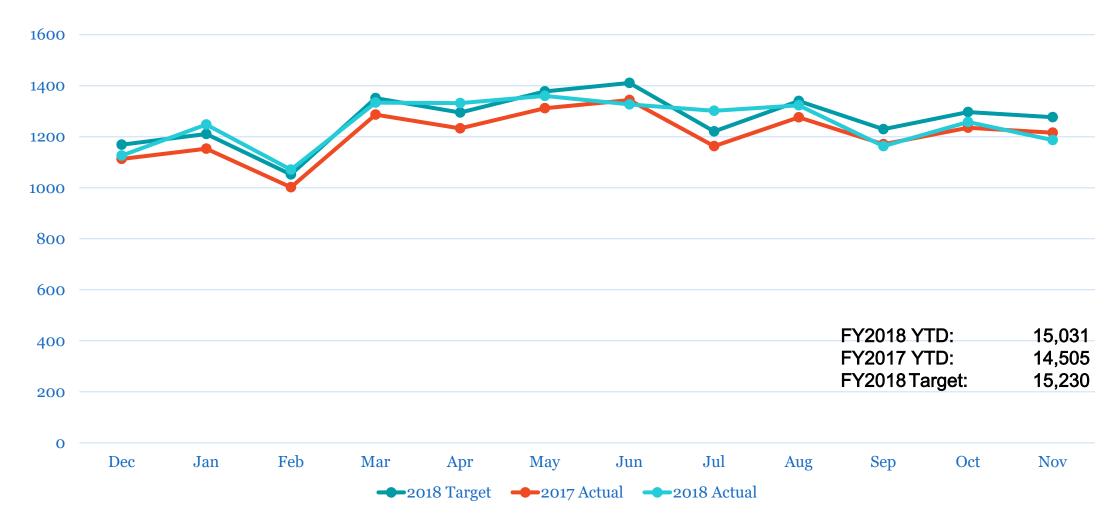
#### **TotalDeliveries**





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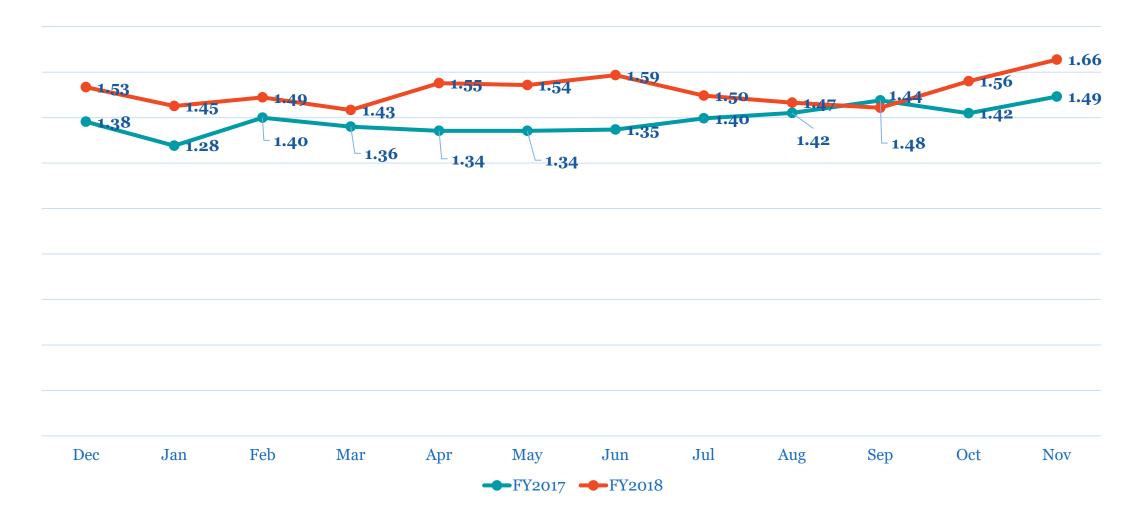
### **TotalSurgical Cases**





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#### Case Mix Index





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## Questions?



Cook County Health and Hospitals System Finance Committee Meeting Friday, January 18, 2019

ATTACHMENT #3



# Overview of Department Finance Department



Department Name	Budget	CCH FTE *
CFO Functions;		
Revenue Cycle	<b>\$66M</b>	394
Health Information Management		
<ul> <li>Financial Reporting &amp; Accounting</li> </ul>		
Budget & Financial Planning		
<ul> <li>Cost &amp; Reimbursement</li> </ul>		
<ul> <li>Support Office</li> </ul>		

<sup>\*</sup> Some finance staff report to COO's at Cermak & Provident, and excludes Call Center FTEs



#### Areas of Responsibility

Department Name	Budget	FTE*	Contracts	FTE
Revenue Cycle Patient Access Admissions Patent Financial Services Other than Personnel	\$16M	255	Ajilon - <b>\$0.2M</b> Salud Revenue Partners <b>\$6M</b> nThrive <b>\$3M</b> Great Lakes Medicaid (GLM) <b>\$1.7M</b> Change Healthcare <b>\$0.3M</b>	21

FTE count excludes 48 budgeted FTEs in Call Center



Department Name	Budget	FTE	Contracts	FTE
Health Information Management Coding Systems Medical Records Mgt Quality/analysis	<b>\$6M</b>	71	Himagine - <b>\$4M</b> Maxim - <b>\$22K</b> FGCS - <b>\$0.5M</b>	48 3 5
Other Than People			Iodine - <b>\$0.3M</b> GRM - <b>\$0.3M</b> Perry Johnson - <b>\$27K</b> 3M Coding Software	



Department Name	Budget	FTE	Contracts	C/FTE
Financial Accounting & Reporting Accounts Payable Payroll	\$6M	<b>5</b> 7	Ajilon <b>\$0.3M</b> System Innovators Div/N. Harris	11
Other than people			Computer/Inovah - \$7K  Davis Banc Corp \$13K	



Department Name	CCH Budget	CCH FTE	Contracts Budgets/Spend	C/FTE
Budget & Financial Planning	\$0.5M	5		
Cost & Reimbursement	\$0.3M	3	Bradley CPA - \$70K	
CFO Office – Finance Division Support Other than people	\$0.4M	3	Keystone Advisors - <b>\$100K</b> Adv. Board/Mede-Analytics - <b>\$0.5M</b>	2



## Impact 2020 Recap Status and Results

- Deliver High Quality Care
- Grow to Serve and Compete
- Foster Fiscal Stewardship
- Invest in Resources
- Leverage Valuables Assets
- Impact Social Determinants
- Advocate for patients



## Impact 2020

## Progress & Updates

Focus Area	Name	Status
Deliver High Quality Care	With other leaders - Drive investment in state of the art equipment to improve safety & quality; standardize and improve registrations by implementing Central Registration; improving financial counselling and screening of detainees to ensure continuity of care.	60%
Foster Fiscal Stewardship	ter Fiscal With other leaders - Improve revenue cycle –	
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## Impact 2020

## Progress & Updates

Focus Area	Name	Status
Invest in Resources	With CIO - Develop and complete capital equipment assessment and replacement plan.	60%
Leverage Valuables Assets	With CMO - develop specialty-specific Clinical, Administrative, Research and Teaching (CART) inventory. Distribute physician-specific dashboards to benchmark performance. Mature Relative Value Unit model at physician and department level. Case Mix Index, Utilization management	50%
Impact Social Determinants	With CQO - implement REAL training for front line registration staff and measure improvements	40%



## FY2016 - 2018

## Some Financial Context for the future

Environmental Scan of Market, Best Practices and Trends



## Environmental Scan of Market, Best Practices, Trends

#### ACHE Survey - 10 most concerning issues for Hospital CEOs

"Hospital CEOs ranked financial challenges as the top concern their organization confronted in 2017 *(for the 15<sup>th</sup> consecutive year)*, with governmental mandates and personnel shortages following close behind, according to the American College of Healthcare Executives' annual survey"

Here are the 5 most concerning issues hospital CEOs cited for 2017.

1. Financial challenges, 2. Governmental mandates, 3. Personnel shortages, 4. Patient safety and quality, 5. Patient satisfaction

CEOs also ranked specific concerns within the survey's top three issues. Here are the top three concerns within financial challenges;

- 1. Medicaid reimbursement -71 percent
- 2. Increasing costs for staff, supplies, etc. 64 percent
- 3. Reducing operating costs -57 percent

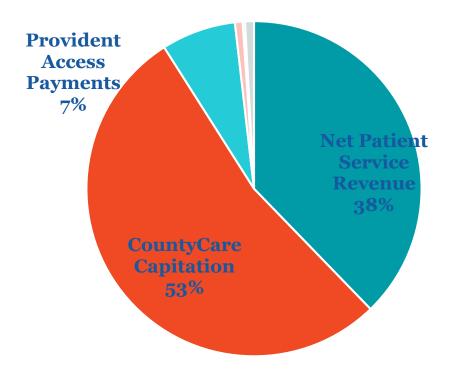


## Key Revenue Considerations

#### All Operating Revenues (in Millions)

	<b>201</b> 7	<u> 2016</u>
Net Patient Service Revenue	593.24	531.19
CountyCare Capitation	836.54	924.83
Provident Access Payments	112.84	136.63
Grant Revenue	11.80	12.11
EHR Incentive	3.49	2.62
Other Revenue	13.42	7.39
<b>Total Operating Revenues</b>	1,571.33	1,614.76

#### **CCH Operating Revenues FY 2017**





## Key Revenue Considerations

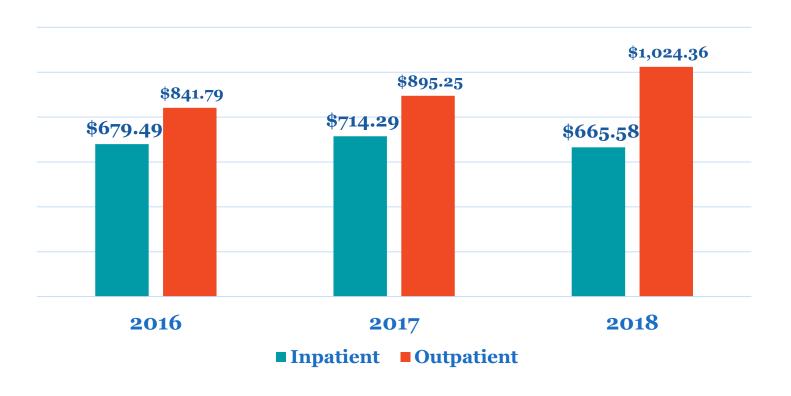
### Gross Patient Service Charges - All Payors (in Millions)

	2016		2016 Total	2017		2017 Total		2018	
Payor Group	Inpatient	Outpatient		Inpatient	Outpatient		Inpatient	Outpatient	
MEDICAID/MCAID MGD CARE	\$282.46	\$210.91	\$493.36	\$311.41	\$213.79	\$525.19	\$260.05	\$206.30	\$466.35
CHARITY CARE	\$106.71	\$197.82	\$304.54	\$114.19	\$228.72	\$342.91	\$108.48	\$271.99	\$380.47
MEDICARE/MCARE MGD CARE	\$102.23	\$122.58	\$224.81	\$108.51	\$138.45	\$246.96	\$104.35	\$151.71	\$256.06
SELF PAY	\$66.81	\$134.04	\$200.85	\$65.01	\$139.26	\$204.27	\$66.62	\$177.10	\$243.73
COUNTYCARE	\$70.94	\$117.02	\$187.96	\$70.22	\$115.86	\$186.09	\$87.04	\$148.35	\$235.39
COMMERCIAL	\$38.54	\$36.05	\$74.59	\$37.16	\$36.89	\$74.05	\$34.83	\$48.27	\$83.10
W/OFF	\$11.80	\$20.61	\$32.41	\$7.76	\$19.91	\$27.67	\$3.82	\$18.52	\$22.34
INSTITUTIONAL	\$.00	\$2.76	\$2.77	\$.03	\$2.38	\$2.41	\$.39	\$2.11	\$2.50
<b>Grand Total</b>	\$679.49	\$841.79	\$1,521.28	\$714.29	\$895.25	\$1,609.55	\$665.58	\$1,024.36	\$1,689.94



## Key Revenue Considerations

#### Gross Patient Service Charges - Inpatient vs Outpatient (in Millions)



#### **Observations**;

- Sustained shift in activity to outpatient care this is reflective of industry trends
- Sustained growth in charging, also reflective of increasing managed care business and professional fee charging, documentation, coding and billing



#### Top Medicaid/Medicaid Managed Care Plans by Gross Charges (in Millions)

	2016	2017	2018
MEDICAID	\$ 237.90	\$ 218.83	\$ 208.23
ILLINICARE	\$ 44.60	\$ 57.89	\$ 53.66
MEDICAID BLUE CROSS COMM ICP	\$ 33.24	\$ 51.41	\$ 58.76
AETNA BETTER HEALTH	\$ 54.69	\$ 58.59	\$ 6.58
NEXT LEVEL HEALTH HMO	\$ 9.44	\$ 32.39	\$ 33.65
HARMONY HEALTHCARE	\$ 20.22	\$ 21.41	\$ 25.41
MERIDIAN HEALTHCARE	\$ 16.68	\$ 18.49	\$ 26.83
MOLINA HEALTHCARE OF ILLINOIS	\$ 17.92	\$ 20.71	\$ 19.21
FAMILY HEALTH NETWORK	\$ 19.41	\$ 21.52	\$ 0.91

#### MEDICAID/MCAID MGD CARE



#### **Observation**;

 CCH continues to focus on increasing and attracting all insurance plans by focusing on quality and patient satisfaction



#### Top Medicare/Medicare Managed Care Plans by

#### Gross Charges (in Millions)

	2016	2017	2018
MEDICARE OUTPATIENT	\$101.49	\$107.18	\$115.84
MEDICARE INPATIENT	\$79.20	\$79.73	\$76.52
MEDICARE WELLCARE	\$7.68	\$12.10	\$13.03
MEDICARE AETNA BETTER HEALTH	\$7.19	\$12.08	\$12.19
MEDICARE HUMANA HEALTH	\$5.64	\$6.00	\$6.97
MEDICARE BLUE CROSS COMM ICP	\$1.91	\$4.03	\$4.66
MEDICARE MERIDIAN COMPLETE	\$2.11	\$3.65	\$4.01
INPT PART B ONLY	\$2.68	\$3.32	\$3.28
MEDICARE AETNA HMO	\$.38	\$1.50	\$3.19
MEDICARE UNITED HEALTHCARE	\$3.35	\$4.13	\$2.79

#### **MEDICARE/MCARE MGD CARE**



#### **Observation**;

• CCH continues to focus on increasing and attracting all insurance plans by focusing on quality and patient satisfaction



#### Top Commercial Plans by Gross Charges (in Millions)

	<u>2016</u>	2017	2018
BLUE CROSS	\$31.64	\$31.02	\$36.64
COMMERCIAL GENERIC	\$12.73	\$11.23	\$10.12
UNITED HEALTHCARE	\$7.72	\$7.44	\$6.84
BLUECROSS HMO	\$7.10	\$5.48	\$6.43
CIGNA	\$5.15	\$5.23	\$5.10
AETNA	\$3.52	\$4.07	\$5.08
BLUE CROSS CHOICE	\$.77	\$2.72	\$4.72
BLUE CR COOK MED GRP		\$.00	\$3.28
WORKERS COMPENSATION	\$3.43	\$4.43	\$3.26
HUMANA HMO	\$1.71	\$1.81	\$1.02

#### **Commercial Plans (in Millions)**



#### **Observation**;

• CCH continues to focus on increasing and attracting all insurance plans by focusing on quality and patient satisfaction



#### Charity Care/Self-Pay Gross Charge (in Millions)

	<u>2016</u>	<u>2017</u>	<u>2018</u>
CARELINK DIR ACCESS	\$104	\$54,126	\$226,989
FINANCIAL ASSIST 1	\$289,489	\$268,659	\$126,671
HUPDA 200% POVERTY	\$11,942	\$15,445	\$20,373
FINANCIAL ASSIST 2	\$2,322	\$3,361	\$4,513
FINANCIAL ASSIST 3	\$436	\$825	\$998
HUPDA 600% POVERTY	\$224	\$521	\$921
Grand Total	\$304,538	\$342,906	\$380,471

	<u>2016</u>	<u>2017</u>	<u>2018</u>
SELF PAY	\$200,845\$2	04,266\$2	243,725

#### **Observations**;

• CCH continues to fulfil it mission of care with increasingly challenging growth of uncompensated care



#### **CHARITY CARE**





#### Top 9 Clinical Services Provided to CountyCare

#### Members by Charges (in Millions)

	2016	2017	2018*
GEN MEDICINE	\$21.40	\$20.59	\$25.33
MEDICINE	\$16.03	\$16.95	\$20.14
EMERGENCY ADULT	\$14.18	\$12.46	\$19.24
AMBULATORY SURG	\$15.55	\$15.83	\$16.85
FAMILY PRACTICE	\$12.42	\$13.34	\$13.44
CHEMOTHERAPY	\$7.17	\$6.84	\$8.81
TRAUMA	\$5.21	\$6.12	\$8.29
PEDIATRICS	\$3.49	\$3.64	\$6.03
ORTHOPEDICS	\$3.37	\$4.00	\$5.46

#### **COUNTYCARE – CCH Internal Capture**



#### **Observation**;

• CCH continues to focus on increasing internal capture of CountyCare business



#### CountyCare - FY2018 - Top 16 Hospitals by Paid Amount

	Paid Am		Unique Claimants
J H STROGER HOSP OF COOK CTY	\$ 8	81.04	57,753
UNIVERSITY OF ILLINOIS MEDICAL CENTER	\$ (	67.48	31,584
RUSH UNIVERSITY MEDICAL CENTER	\$ 4	48.03	46,774
UNIVERSITY OF CHICAGO	\$ 3	32.30	19,661
MOUNT SINAI HOSPITAL	\$ 2	25.50	29,923
ANN AND ROBERT H LURIE CHILDRENS	\$ :	19.89	15,302
NORTHWESTERN MEMORIAL HOSPITAL	\$ :	17.58	14,851
PRESENCE SAINTS MARY AND ELIZABETH	\$ :	16.91	13,959
COMER CHILDRENS HOSPITAL	\$ :	15.36	10,066
MERCY HOSPITAL AND MEDICAL CENTER	\$ :	14.09	19,481
HOLY CROSS HOSPITAL	\$ :	11.49	10,385
ST ANTHONY HOSPITAL	\$ :	11.12	16,965
SWEDISH COVENANT HOSPITAL	\$ :	10.64	12,718
NORWEGIAN AMERICAN HOSPITAL	\$ :	10.52	8,555
PROVIDENT HOSPITAL	\$	9.06	8,217
ST BERNARD HOSPITAL	\$	9.03	12,471

#### **Observations**;

- CountyCare is a critical factor in the Cook County Healthcare ecosystem
- CountyCare continues to contribute to CCH as a provider of care



#### Other Payments - Disproportionate Share Hospitals (in Millions)

Description	2016	2017	2018*
Disproportionate Share Hospital	\$156.7M	\$156.9M	\$164.5

#### **Observations**

CCH Imperative to Sustain DSH Funding;

- Disproportionate share of low income patients with high level of uncompensated care
- Must not exceed hospitals "allowable cost of service". Medicaid payments (IP/OP/DSH) must not exceed cost of providing care for Medicaid clients & Uninsured clients i.e. *Medicaid Shortfall* plus Cost of Uninsured
- CCH imperative to manage within Omnibus Budget Reconciliation Act OBRA 1993 hospital-specific limits with increasingly detailed claims level audits



#### Other Payments - Benefits Improvement and Protection Act (BIPA) (in Millions)

Description	2016	2017	2018*
Benefits Improvement and Protection Act	\$137.9	\$140M	\$136M

#### **Observations**

Medicare, Medicaid, and SCHIP **Benefits Improvement and Protection Act of 2000** Starting in 2002, the act allowed additional payments to public hospitals that

- were in operation on October 1, 2000, and not receiving DSH payments on that date
- have a low-income utilization rate of 65 percent or higher,
- Payments are not subject to annual state DSH allotments



#### Other Payments - Provident Access Payments (in Millions)

Description	2016	2017	2018*
Access Payments	\$76.4	\$91.4	\$111.4

#### **Observations**

• Payments by Medicaid managed care plans to ensure access to healthcare services at Provident hospital

<sup>\*</sup> FY2018 values are unaudited and preliminary



## Key Expense Considerations

#### Salaries & Benefits Costs (in Millions)

Description	<b>201</b> 7	2016
Salaries and Wages	585.16	572.52
Employee Benefits	92.05	89.16
Pension Expenses	235.75	321.59
<b>Total People Expenses</b>	912.96	983.27

#### **Observations**;

- Targeted increase of FTE to meet increased regulatory & quality needs, operational improvements, service line growth etc.
- Impact of negotiated increases in salary & benefits will continue
- Hiring initiatives around hard to fill positions to reduce overtime, agency & registry as needed



## Key Expense Considerations

#### Other Than Personnel (in Millions)

	2017	<b>2016</b>
Claims payments to Community		
providers	680.19	718.03
Supplies	138.59	129.14
Purch. Svc, Rental Others	242.43	182.05
Insurance	34.29	28.26
Depreciation	25.43	27.09
Utilities	13.69	13.36
Services from County Offices	29.92	31.27
<b>Total Other than Personnel</b>	1,164.55	1,129.18

#### **Observations**;

- Medical supplies
   CPI/inflation, implants,
   Building & Rental
   expenses
- Cost of necessary revenue cycle initiatives necessary
- Cost of necessary equipment purchases via lease financing growth
- Necessary support
   expenses through
   consulting and other type
   services



# Thank you.

